Leisure Ards and North Down Website Conformance Report

1. Executive Summary

This report describes the conformance of the *AND Business* website with <u>W3C's Web</u> <u>Content Accessibility Guidelines (WCAG)</u>. The review process is described in Section 5 below and is based on evaluation described in <u>Accessibility Evaluation Resources</u>.

Based on this evaluation, the *AND Business* website meets WCAG 2.1, Conformance Level AA. Detailed review results are available in Section 6 below. Resources for follow-up study are listed in Section 7 below. Feedback on this evaluation is welcome.

2. Background about Evaluation

Conformance evaluation of web accessibility requires a combination of <u>semi-automated evaluation tools</u> and manual evaluation by an experienced reviewer. The evaluation results in this report are based on evaluation conducted on the following date(s): 25/08/2020. The website may have changed since that time.

Sections of the site were picked for analysis based on the most popular pages on the current Leisure Ards and North Down site.

3. Scope of Review

- → Base URL:
 - https://www.leisureardsandnorthdown.com/
- → Pages reviewed Koa11y, Google Lighthouse and WAVE:
 - 1. Homepage https://www.leisureardsandnorthdown.com/
 - 2. Ards Blair Mayne https://www.leisureardsandnorthdown.com/centres/ards-blair-mayne
 - 3. Fitness Classes https://www.leisureardsandnorthdown.com/fitness/classes
 - 4. Search https://www.leisureardsandnorthdown.com/search-api?search_api_fulltext=
 - 5. Swimming https://www.leisureardsandnorthdown.com/swimming
 - 6. Pool Timetables https://www.leisureardsandnorthdown.com/swimming/pool-timetables
 - 7. Membership https://www.leisureardsandnorthdown.com/membership
 - 8. Contact Us- https://www.leisureardsandnorthdown.com/contact-us
 - 9. Blacklight https://www.leisureardsandnorthdown.com/blacklight

10. Reopening Information – https://www.leisureardsandnorthdown.com/membership-postlockdown

- → Date review completed:
 - **25/08/2020**
- → Natural language(s) of website
 - ◆ English

4. Reviewer(s)

- → Name: Anna O'Kane
 - ◆ Company: BT48
 - ◆ Email: anna@bt48.com
 - ◆ Area of expertise: Quality Assurance / Usability analyst
 - ◆ Language: English
- → Name: Catherine McGinley
 - ◆ Company: BT48
 - ◆ Email: <u>catherine@bt48.com</u>
 - ◆ Area of expertise: Content addition / Back end development
 - ◆ Language: English
- → Name: Feargal O'Kane
 - ◆ Company: BT48
 - ◆ Email: <u>feargal@bt48.com</u>
 - ◆ Area of expertise: Accessibility / Front end development
 - ◆ Language: English

5. Review Process

- → Site tested for conformance for WCAG 2.0 Level AA
- → Tools used: Koa11y, Google Lighthouse and WAVE

Page	Koa11y	Lighthouse	Wave
Homepage	0 Errors	100% Accessibility	2 Errors
	25 Warnings	85% Best Practice	29 Alerts
			 Errors relate to the way the mobile menu handles buttons Redundant links
Ards Blair Mayne	0 Errors	100% Accessibility	2 Errors
	32 Warnings	85% Best Practice	29 Alerts
			Menu buttonsRedundant links
Fitness Classes	0 Errors	99% Accessibility	2 Errors
	23 Warnings	85% Best Practice	12 Alerts
		Heading elements are not in a sequentially-descending order due to a <h3> header added as part of content</h3>	Menu buttonsRedundant links
Search	0 Errors	100% Accessibility	2 Errors
	26 Warnings	85% Best Practice	8 Alerts
			Menu buttons
Swimming	0 Errors	100% Accessibility	2 Errors
	21 Warnings	85% Best Practice	18 Alerts
			Menu buttonsRedundant links
Pool timetables	0 Errors	100% Accessibility	2 Errors
	23 Warnings	85% Best Practice	11 Alerts
			Menu buttonsRedundant links
Membership	0 Errors	100% Accessibility	2 Errors
	23 Warnings	85% Best Practice	20 Alerts
			Menu buttonsRedundant link
Contact Us	0 Errors	100% Accessibility	2 Errors
	27 Warnings	85% Best Practice	10 Alerts

			Menu buttonsRedundant links
Blacklight	0 Errors 23 Warnings	100% Accessibility 85% Best Practice	2 Errors 12 Alerts
			Menu buttonsRedundant links
Reopening information	0 Errors 27 Warnings	100% Accessibility 85% Best Practice	2 Errors 20 Alerts
			Menu buttonsRedundant links

6. Results and Recommended Actions

- → This website meets WCAG 2.0 AA.
- → The site meets accessibility in terms of alt text, colour contrast and labelling.
- → The majority of notices on the site relate to
 - ◆ WCAG2AA.Principle2.Guideline2_4.2_4_4.H77,H78,H79,H80,H81 NOTICE: Check that the link text combined with programmatically determined link context identifies the purpose of the link.
 - ◆ WCAG2AA.Principle1.Guideline1_3.1_3_1.H48

 If this element contains a navigation section, it is recommended that it be marked up as a list.
- → Accessibility issues are being reported by WAVE and Koa11y for the Mobile Menu module this is a third-party service. It may be more economical to move to different services rather than improving the accessibility of these specific elements.
- → We would recommend more regular reviews of accessibility using automated tools such as SilkTide to ensure all new functionality meets WCAG 2.1 AA and that the site continues to meet AA standards.

7. References

- → Web Content Accessibility Guidelines (WCAG) Overview https://www.w3.org/WAI/intro/wcag
- → Web Content Accessibility Guidelines 2.0 https://www.w3.org/TR/WCAG20/
- → How to Meet WCAG

 https://www.w3.org/WAI/WCAG21/quickref/
- → Accessibility Evaluation Resources http://www.w3.org/WAI/eval/
- → Web Accessibility Evaluation Tools List https://www.w3.org/WAI/ER/tools/
- → Using Combined Expertise to Evaluate Web Accessibility https://www.w3.org/WAI/eval/reviewteams